



Email Filtering

Be protected from spam & viruses with the best in filtering solutions on the market. Plus, our customizable email filters help you organize and manage your mail for increased productivity.

Spam and Virus Protection – Basic Services

Our basic spam and virus filtering solution uses a combination of Clam anti-virus and SpamAssassin to filter your inbound email. This is an effective, low-cost filtering solution.



What are the standard features?

- **Save or delete** – Determine if spam – and virus-laden emails should be deleted or saved to a folder.
- **Black listing and white listing senders** – Keep track of users that should always or never be considered spam.
- **Subject Line Tagging** – You can choose to have the words “[SPAM]” and “[VIRUS]” pre-pended to the subject lines of messages so-identified.
- **Probable and Definite Spam** – Configure filters to determine whether a message is Legitimate, Probably Spam or Definitely Spam.
- **Spam Filter Reports** – Find out why messages are labeled as spam through reports added to the header or body of your spam messages.
- **Automatically white list everyone in your address book.**
- **Disable Virus Checking and Spam Filtering** – You can always choose to turn off these options.

Licenses for basic anti-spam can be purchased for all users or a subset of users.

Configuration is on a per-user basis.

Both the users and their administrators can configure their filters. How do these settings vary with email client?

- **POP:** Spam can be saved to your Inbox with special headers and sorted by your email client.
- **IMAP and WebMail:** Spam can be saved to a separate folder to be reviewed at your leisure.



Custom Email Filters

Users can make an unlimited number of custom email filters with our Email Filtering tools. This procmail-based implementation is fully integrated with our basic spam and virus filtering, our Auto-Responders, and SecureLine. Our email filters are easy to use, yet also support advanced features such as regular expressions and character set conversions.

What are the standard features?

- [Create email filters and rules](#) using a simple, web interface.
- [Sort messages](#) to specified folders.
- [Forward messages](#) to other email addresses.
- [Send notices](#) that a message has just arrived to other email addresses or your cell phone.
- [Delete messages](#).
- [Bounce messages](#) back to senders.
- [Mark messages](#) as important.
- [Create custom headers](#) for your messages.
- [Use regular expressions](#) for searching.
- [Search for text](#) using any character set encoding.
- [Configure the order](#) of application of your filters.
- [Create custom auto-responses](#).

Domain administrators also have additional control over their filters such as:

- [Automatically forward a copy of all email](#) to (or from) users of your domain to a predetermined email address for auditing, archival, or backup purposes.
- [Exclude select users](#) from this process. [Optional]
- [Scan all outbound email for keywords or phrases that you specify](#).
- [Add custom taglines or disclaimers](#) to all outbound email.

Special configuration options on email folders can be used with emailing filtering to:

- [Automatically delete sorted messages](#) after a period of time.
- [Remove duplicate messages](#) from the folders in which these messages are placed.
- [Create dated archives](#) of saved messages.



Spam and Virus Protection – Email Defense

Email Defense is our premium anti-spam and virus filtering solution. It harnesses cutting-edge Sophos and McAfee anti-Virus engines to block viruses. Spam filters for Email Defense are continually updated using Sophos, McAfee and Authentium software to block new forms of spam while allowing legitimate messages through. Zero Day Worm Protection blocks mass mailing worms.

What are the premium features?

- [Blockage of 98% of Spam](#)
- [Anti-Virus Engines Updated Every 5 Minutes](#)
- [Account-Wide Filtering](#)
- [Customizable Filters](#) – Filter for keywords, attachments, even HTML content.
- [Disk Space Savings](#) – Unwanted email never uses your disk quota unless you release it into your inbox.
- [Quarantine Reports](#) – Emailed reports of all quarantined messages for your users to review at daily, weekly or custom frequencies.
- [Attack Protection](#) – From denial of service and other email attacks.
- [Real-Time Filtering](#) – Filtering is real-time with no latency due to a large number of redundant servers in different data centers for robustness.
- [Domain-Wide Black and White Listing](#) – Add individual users or entire domains to your black and white lists.
- [Message Cleaning](#) – Strip, clean, or bounce messages with viruses before they are delivered to your inbox.
- [Safe Attachments](#) – Check attachments for content you don't want, and filter, strip, or bounce these messages.

Configuration is performed on a domain-wide basis. Email Defense is also available to clients using non-LuxSci email services. In addition to these features, Email Defense offers some optional features.

- [Failsafe service for queuing](#) inbound email in the case of server failures.
- [Outbound email filtering](#) for content and viruses available for accounts who host email on their own servers.