



Premium Email Archival

Archiving Solutions for All Needs

Premium Email Archival is an easy and effective solution for businesses that are required to monitor, store and retrieve company email messages in order to comply with electronic security regulations, such as GLBA, NASD 3010, and the Federal Rules for Civil Procedure. Premium Email Archival minimizes the cost and risk associated with non-compliance, loss of proprietary information and inappropriate employee emails.

Premium Email Archival is LuxSci's featured alternative to our Basic Email Archival.

Highlights Include:

- Meets federal compliance standards for businesses
- Easy controls work automatically when you send and receive mail
- Message retention for 1, 3, 5, or 7 years.
- Provides geographically redundant write-once read-many (WORM) storage for email
- Easy real-time searching and access to the archived messages.
- Unlimited storage space included
- Easily import historical email data

Most businesses these days depend on email, yet many are not aware of the complexities that come with business communication. In fact, many businesses fall under compliancy regulations that need to be followed. The risk of lawsuits, in addition to the risk of loss or theft of intellectual property and proprietary information is sufficient to cause worry. Luckily, LuxSci has a solution.

Premium Email Archival is a convenient, cost-effective managed service that enables businesses to monitor, store and retrieve inbound, outbound and internal emails. This solution can minimize the cost and risk associated with non-compliance, loss of proprietary information and inappropriate employee emails.

This simple method for storing and retrieving the emails going in and out of your organization can help. Manage your email—don't let it manage you. Minimize the cost and risk with Premium Email Archival and LuxSci.



How does Premium Email Archival work?

With Premium Email Archival, you don't have to jump through hoops in order to get things working. Because our Premium Email Archival is a fully-managed service, the only set-up necessary on your end is working with us briefly to ensure that your messages are being properly routed. After the initial set-up, messages are automatically sent to our servers in real time, and you don't have to do a thing.

You can immediately search archived emails through the search portal. All email fields including headers, To, From, body copy, attachments, and date, as well as exclusive phrases, are searchable. Searching by attachment name, text or type are also options.

What are the options available with Premium Email Archival?

The different versions of Premium Email Archival vary only in the amount of time that the archived email is retained — one to seven years. Premium Archival offers:

- Permanent single instance storage on Write-Once Read-Many (WORM) media
- Redundant storage in 2 different locations.
- Powerful full-content and header searches with immediate results and saved searches
- Message export
- Easy to import from PST or EML files
- Unlimited storage capacity
- Multiple levels of permissions/authority
- Definable retention policies
- Real-time data import
- No setup fees or yearly contracts
- End users can access their own personal email archives

Who is it for?

Our Premium Email Archival options are attractive solutions to businesses or organizations who:

- Fall under compliance laws such as:
HIPAA, Sarbanes-Oxley, Gramm-Leach-Bliley Act (GLBA), NASD 3010, Federal Rules for Civil Procedure (FRCP), Securities and Exchange Commission (SEC 17x-4), SB1386, FINRA, and others
- Need searchable archives
- Are concerned about confidential information in outgoing email



Professionals who would be most interested in our packages include:

- Broker-Dealers
- Registered Investment Advisors
- Banks and Credit Unions
- Healthcare Providers
- Law Firms
- Insurance Companies

Premium Email Archival is not just for those who are looking to meet compliance regulations. Even if your organization does not fall into one of those categories, Premium Email Archival might still be for you. Premium Email Archival provides a storage permanence and access that isn't available with our basic service.

Meet Federal Guidelines

With Premium Email Archival, customers can store email messages for as long as compliance regulations require effortlessly. Whether you need storage for weeks, months, or years, we can provide it. Our Premium Email Archival is court-tested and certified, eliminating guesswork where it would be most devastating. Avoid costly fines and lawsuits with Premium Email Archival.

Both of our Premium Email Archival packages meet compliance standards. To discover which package is right for you, read more about Premium Email Archiving Packages.

A Permanent Solution

Regardless of whether they fall under compliance regulations, some customers simply require a permanent email archival solution. With Premium Email Archival, your email can be stored as long as you need it to be (up to 7 years). This package includes real-time backups, so emails that are deleted during the same day aren't missed the way they can be with nightly backups alone. These emails are then stored in two different geographic locations, thereby avoiding outage issues. Storage is single-instance, which means that even if you send an email to multiple people, only a single copy will be saved. All this email would be impossible to navigate if it weren't for our specialized search features. With Premium Email Archival you can search and download your stored emails with no delay. You can even save your searches to repeat them later. Need immutable archives that are easy to navigate? Premium Email Archival is for you.



Third Party Solutions

For some organizations, the question of whether to purchase Premium Email Archiving is simply a question of why they should turn to a third party for their archival needs. It is tempting for these IT departments to simply set up their own system. Yet there are many driving reasons for turning to an independent third party for your email archival needs.

Lower the IT Burden

Building and maintaining a powerful email archival system is not the simplest of tasks. By purchasing instead of creating your system, you can greatly reduce the stress and project burden of your IT department, leaving them to more pressing tasks. As a fully-managed service, Premium Email Archival requires very little set up and even less upkeep.

Prevent Conflicts of Interest

In any organization, it is easy to see that conflicts of interest may arise when a company is archiving its own email communications. By turning to an independent third party, you eliminate the issues that may exist otherwise. When faced with compliance regulations, doubt about the standards of your email archival methods is the last thing you need. By using our Premium Email Archival, this doubt disappears.

Catch All Emails

Many in-house systems of archival work by employing nightly backups of employee email. One problem with this method, however, is that it doesn't necessarily catch all the emails you would like it to. Emails that received and deleted the same day are susceptible to being lost forever. With Premium Email Archival, updates to the archive are made in real-time, ensuring that all emails are stored. In addition to this, we also have prevention against loss due to server failure. With redundant servers in different locations and hard copies of emails, Premium Email Archival storage capabilities far surpass the abilities of an in-house solution.



LuxSci Archival Focus

Compare Pricing and Licensing

Still unsure which email archival solution is for you? Our message archiving service comparison charts can help you.

	Basic Email Archival	Premium Email Archival
Available to users of LuxSci's email services?	Yes, except "@luxsci.net" users	Yes, except "@luxsci.net" users
Available to clients who have non-LuxSci email services?	No	Yes
Retail license price	Free with LuxSci account	\$1.90/mo+
Reduced prices for bulk purchases?	Free	Yes
Is there an email storage set-up fee?	No	No
Can add licenses on a per-user basis?	Yes	No
Necessary to buy licenses for all users in a domain?	No	Yes
When are contracts renewed?	Monthly	Monthly

Compare Storage and Backups

	Basic Email Archival	Premium Email Archival with Storage-Only
When are backups performed?	Nightly	In real time
Where are messages stored?	In a special user in your account	Two separate locations and on vault-stored media
How long can messages be stored?	As long as necessary	Up to 7 years
Can additional backups be made?	Yes- we have weekly and monthly options	Yes- we have weekly and monthly options
How much space is allotted per user?	Space is determined by your email account	Unlimited
Are backups searchable?	Yes, via IMAP or WebMail. Searching large archives is very slow.	Yes- immediately and fast via a web interface
Are backups immutable?	No	Yes
Will an email sent to multiple users be stored multiple times?	Yes	No



Compare Compliance and Security

	Basic Email Archival	Premium Email Archival with Storage-Only
Does this meet HIPAA/Sarbanes-Oxley requirements?	Depends on your needs	Yes
Can stored emails be deleted or modified?	Yes	No
Can this monitor for emails that might be compromising to your security?	Yes, to some degree	No
Does this flag messages that might be a security issue?	No	No

Get personalized help

If you'd like to walk through placing an order with a member of our sales staff, just give us a call on our toll-free number, 800-441-6612.

Other options for ordering Premium Email Archiving can be found on the LuxSci website.