



## Dedicated Environments



**The freedom of your own servers**  
**The peace of mind of a managed service**

While our shared environments are often the best solution for our customers, some clients have more complex requirements. For our larger customers, Dedicated Environments may provide a better economy of scale. Other clients, regardless of size, may need custom configurations or more flexibility than a shared environment offers. Our experienced staff will work with you to develop a custom configuration of a server, cluster, or pod to meet your particular needs.

### Less Stress

Our Dedicated Environments provide the freedom of in-house solutions, but with stronger infrastructure, lower costs, fewer headaches, better uptime, and superior support. It's the best of both worlds.

- **Stress-free email** – We apply our years of expertise to take care of all of the maintenance, upgrades and support, leaving you to do what you're best at – running your business.
- **Robust environment** – Our software and infrastructure were designed from the ground up to provide exceptional uptime.
- **Sophisticated health monitoring** – Our servers run proprietary software that constantly monitors your servers for any abnormalities and automatically takes action to prevent most problems.
- **Better SLA** – Better service level, guaranteed.
- **Proactive support** – We monitor your server 24/7/365, proactively preventing most problems and rapidly resolving other issues.
- **You're never alone** – Full-time technical experts oversee every LuxSci dedicated server, whether Cloud, Basic, or Premium. We customize to your standards and manage to ours. In addition, our Premium Dedicated servers include both support and proactive monitoring from the server provider. For these kinds of servers, you have both LuxSci's staff and the full staff of the Server Provider ready to assist with any server issues.



## Your Own Space

Whether you have a large number of users or just a lot of data, a dedicated server, cluster, or pod sometimes offers more space at a lower cost than our shared environments.

- **Increased economy of scale** – Get better pricing for large amounts of space or numbers of users.
- **No other customers impact your service** – Gain increased levels of performance, security, and privacy.
- **Completely isolate your email flow** – LuxSci has a modular infrastructure of multiple servers to provide maximum fault tolerance. With your dedicated environment, you can choose to have a server (real or in the Cloud) or cluster within our infrastructure, or we can dedicate an entire pod to you, making your services completely independent.

## Your Email, Your Way

One size does not fit all. Every company has unique needs, and we will work with you to develop an environment tailored to your requirements

- **Custom Failover or Redundancy Configurations** – When email is critical, even the exceptional 99.99% uptime guarantee of our shared environment may not be enough. Our staff can work with you to develop custom configurations to meet even the most stringent uptime requirements.
- **Custom backups** – We can configure your system to backup your data as often as you want and keep it as long as you want.
- **Special software or hardware** – In a dedicated space, we can accommodate your special software needs.

## Contact Us

Feel free to [contact](#) LuxSci by visiting [www.luxsci.com](http://www.luxsci.com) or by emailing [sales@luxsci.com](mailto:sales@luxsci.com). We value your time and will respond promptly.