



Email Security

LuxSci protects the security and privacy of your data. Many of our clients are security-sensitive businesses, such as banks, legal firms, medical firms, and security consultants who chose LuxSci especially for our security features.

Secure Email

All of our email services can be used securely with TLS or SSL-encrypted connections. Secure email features include:

- [Secure WebMail](#) – Access your mail securely from anywhere with our easy-to-use, feature-rich WebMail portal.
- [Secure POP and IMAP](#) – Encrypted connections prevent hackers or eavesdroppers from intercepting your data
- [Secure, Authenticated SMTP](#) – Our secure SMTP services make sure that only you can send mail from your account
- [Secure, Anonymous SMTP](#) – Use our anonymous SMTP service to hide all information about your computer, its Internet address, and your email client
- [SecureLine](#) – LuxSci's premium end-to-end encryption service for high-security communications to any one or from anyone. See our [SecureLine](#) overview for more information.
- [SecureSend](#) – Anyone with an email address can send an encrypted message to a SecureLine customer at no charge.
- [TLS Inbound and outbound email](#) – Our servers will accept TLS-encrypted inbound email from any sending server that supports TLS. Our servers will also always send outbound email encrypted using TLS when it goes to any recipient server supporting TLS.



Please see our document [Email Services](#) for more information.

Safe Accounts

We make sure that your LuxSci account is protected. Some features are:

- [Login Auditing](#) – Login auditing information is available to all users, account administrators, and LuxSci support at all times. You can easily check if unwanted people or programs are logging into your account.
- [Secure Xpress Portal](#) – LuxSci's Secure Xpress portal does not use cookies or JavaScript, ensuring maximum browser compatibility and security.
- [Enforced Security](#) – [require](#) your users to only use secure connections when accessing their email.
- [Non-Disclosure](#) – LuxSci will never release any information about clients to third parties without explicit consent, except as required for compliance with local, state, and federal law.
- [Privacy](#) – LuxSci staff will never examine your messages or your WebAide data without your explicit consent. The exception to this rule is the case where LuxSci management deems a client to be in possible violation of our SPAM policy



Protected Collaboration

We are continually developing new services to help you collaborate securely. Our WebAide collaboration tools include these security features:



- **PGP Encryption** – **encrypt** individual eJournal, Document Storage, and Password Storage entries and attachments using PGP encryption.
- **Access Tracking** – **enable** access tracking for your eJournals and Documents so that users can see a history for every entry who created it, when it was viewed, who edited it, and when it was edited.
- **Security & Access Control** – **only** users in your account can access your WebAides. You can also specify exactly who has permission to view your WebAides, add entries, edit entries, make comments, and administer your WebAides. You can specify access permissions per user, by user group, and/or by account.

Please see our document [WebAides: Information Collaboration Tools](#) for more information about WebAides.