



DEDICATED ENVIRONMENTS: YOUR OWN SPACE, MANAGED BY LUXSCI

Challenge:

As a business, you have special requirements for your email and web hosting. You have a large number of users, a large amount of required storage, particular software to run on your servers, or special requirements for confidentiality. Essentially, you need your own space. You prefer someone else to manage your technology requirements, so you can keep expanding your business.

Solution:

At LuxSci, we offer Dedicated Environments for customers who need their servers managed in a particular way--these include Cloud servers, Basic, and Premium Dedicated servers. Whether you're a large client looking for a better per user cost, or a business that needs stricter security, special software, or better uptime than our 99.99% guarantee, a Dedicated Environment can solve your email and web hosting issues.

With a Dedicated Environment you can:

- Receive more storage and users for your money
- Have isolation from other customers, resulting in increased security and uptime
- Get specialized backups or redundancy settings
- Run proprietary software or special configurations on your servers

What is a Dedicated Environment?

Most users share servers with other clients. This works for many, but some need services that go beyond what is provided by or allowed on a shared server. Getting a Dedicated Environment means that you have your own server(s)--either real or in the Cloud--and can avoid the problems and limitations that come from sharing computing resources while specifying your own requirements.

What problems are avoided by getting this?

Accounts on other servers cannot accidentally affect the service you receive from a dedicated server. Additionally, putting your information on separate servers eliminates many privacy and security concerns of those who need exceptional security measures.



What options can I set?

Because you are getting your own server(s), you can configure many settings in order to optimize the way your email works, based on your requirements. You can also have us install your own software in the Dedicated Environment. Additionally, we can set your backups, configuration, and system limits to your particular needs in email and web hosting.

Do I still get all of the support I need?

With a Dedicated Environment, you still get all of LuxSci's exceptional support. We like to think of Dedicated Environments as your space, managed by us. This option is meant to be a low stress way to get all of the benefits of having your own server(s).

Our Premium Dedicated servers include both support and proactive monitoring from the server provider. For these kinds of servers, you have both LuxSci's staff and the full staff of the Server Provider ready to assist with any server issues. This gives you a larger effective support team with a greater depth and breadth of knowledge than you get with just LuxSci's support team.

How does this work if I have many users in my account?

Dedicated Environments are also an excellent solution for customers who may not have extra requirements in terms of security or software, but need lots of space for many users. With Dedicated Environments, you get volume discounts on storage and users based on an up-front commitment from you.



Dedicated Environments

With a Dedicated Environment, you don't have to provide any of your own hardware.

You simply receive one or more of our servers (real or in the Cloud) that is set aside for you. Optionally, we can install the LuxSci Platform on servers owned and managed by you.



Configure your server(s), set special backup requirements, load your own software, and/or specify redundancy requirements. LuxSci works to manage your Dedicated Environment the way that works best for you.

With a Dedicated Environment, no other LuxSci client's actions can influence what happens to your server(s). You have your own space, and your own specifications.