



SHARED ENVIRONMENTS: SECURE, RELIABLE EMAIL AND WEB HOSTING

Challenge:

Whether you're a small to medium-sized company or an individual Internet user, your needs may vary from those of huge corporations. You still want secure email and web hosting services that will be reliable, but you want a service sensitive to your budget. You also want to make sure that your interactions with support staff are personal and efficient, as well as responsive to your needs as an individual or business, regardless of the size of your account.

Solution:

LuxSci's Shared Environments are guaranteed to have 99.99% uptime. We provide access to our knowledgeable support staff 24/7. With this solution, you can have secure, reliable email and web hosting at a low cost.

With Shared Environments, you get:

- 99.99% uptime, guaranteed
- Secure, robust email and fully-featured WebMail
- 24/7 access to our support staff, at no additional cost
- Secure web hosting for any number of sites [optional]
- Basic archiving and backups

What is a Shared Environment?

Opting for a Shared Environment means that your email and web hosting happens on servers shared with users from other organizations. We recommend this for accounts that do not have very large numbers of users or special server configuration requirements.

Are other people going to crash my account?

At LuxSci, we have a 99.99% uptime money-back guarantee. We have set up extensive, proactive measures to make sure that your services are working trouble-free. We know that communication is important to you, and we try our best keep your email flowing without interruption.



How does support work?

We have regular hours from 9am to 11pm ET, USA. During this time, you can call, email, or use our online support ticket system. We respond to help requested during regular hours within an hour, if not within minutes. If you have an emergency during non-regular hours, you can submit an emergency ticket or call, and a LuxSci support member will be alerted, 24 hours a day, 7 days a week, 365 days a year.

Can I get an account just for me?

Your account can be as small as a single user. Accounts for small or medium-sized businesses are also appropriately sized for Shared Environments. For smaller number of users, Shared Environments for email and web hosting are LuxSci's best buy.

Shared Environments



LuxSci provides all the hardware and monitoring with Shared Environments.

99.99% guaranteed uptime with a support staff available 24/7.

Get LuxSci's secure, full-featured email in a cost-effective way.